

PCIP Data per month - May 2025

No. of calls to the surgery	14379	
Number of calls answered in two mins*	0	*automated data retrieval not possible from our telephony software
Number of calls abandoned	3302	
Items issued via prescription	22,262	
Referrals Made	373	
Fit Notes (Med3s) issued	153	
Administrative Comms. Issued (letters/emails)	997	
Text messages sent and received	1317	
Total digital requests submitted to the practice	2312	